



TRAINING POLICY

Introduction

E-Blink supports its telecommunications systems with a comprehensive, cost-effective customer training program. Our instructors provide courses in FL58 system operation designed to maximize product performance and minimize maintenance costs.

Instructors use a variety of presentation techniques and materials in courses from introductory seminars to detailed hands-on product training.

The customer education program is designed to give customers the knowledge and skills to maintain and operate their systems at peak operating efficiency.

Training can be conducted in English, or French. Training in other languages may be arranged to meet your needs. Interpreters are used as required.

We can provide customized training to meet your needs. Classes can be provided at E-Blink facilities or at your location.

**Training courses cover:**

E-Blink FL58 products
site system design
installation and commission
troubleshooting and maintenance

Key features and benefits:

Highly experienced instructors
Up-to-date material relevant to product operation, maintenance and troubleshooting
Courses offered at E-Blink training center or scheduled at your facility
Open enrolments sessions
Instruction in English, and French—or arrange another language

Objectives and purposes

Provide to the customers of E-Blink an efficient tool to:

Clearly understand the purpose and scope of each course to ensure that instruction meets requirements.

Develop training paths for personnel.



Course Offerings

E-Blink offers two types of classes:

On Site Field Schools:

Classes organized specifically for one customer with emphasis on the specific equipment purchased by the customer. These courses can be held at your location or at E-Blink Training center.

When classes are conducted at customer's site the customer is responsible for facilities, multimedia projector, test equipment, computers (if required) and operational traffic free equipment for the hands on portion of the class.

For class specific equipment lists please contact our Customer Service.

Each participant of field school obtains:

Product manuals and student guide on soft copy for all participants.

Certificates of completion for all participants

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Open Enrolments Courses:

Technical training offers regularly scheduled courses on most of its current trainings. Courses are given at our Training center; with dates set at least six (6) months in advance for your scheduling convenience. Open enrolment sessions are priced "per participant." The participant for each course will obtain:

The comprehensive documentation manual on soft copy and student guide.

A certificate of completion.

Class size limited, to ensure proper attention to each participant; class size is limited to 8, 10 or 12 students.

Please contact E-blink for dates and locations of courses to be held.



Course Registration

To order training or schedule a training class, please choose one of these two options.

Option 1

Submit to your sales representative the necessary information such as your Purchase order and or Letter of Credit for processing. Customer Training will contact you shortly thereafter to confirm the training course details and schedule.

Option 2

To order training directly with Customer Training department please contact us.

Training center:

E-Blink training center is designed with our customers in mind. This is equipped with the necessary product and test equipment to ensure your learning experience is a success.

For your convenience included herein is direction to the Training center:

France

2 rue Alexis de Tocqueville

92160 Antony - FRANCE